

We have always prided ourselves on working to exceptional standards and this remains our ethos during this challenging time. Since the government guidance was published, we have worked hard to introduce the extra measures required to ensure we keep our staff and customers safe during the Covid-19 pandemic.

The Tickled Trout will look very different as we have removed tables to limit capacity and some screens have been put in place to maintain the rules around social distancing. The way we serve drinks and food will also change. It may be very different to how we looked after you before, but we will do our best so you can enjoy your time at the TT.

To help you understand how we have put your wellbeing first these are some of the measures we have put in place to keep you safe.

- There will be a 1-way system to enter and exit the TT (please use the front entrance only)
- Hand sanitizer will be located on the entrance and exits and near all the toilets
- Drinks and food can only be ordered at the table
- We will provide guidance in the pub regarding hand washing and social distancing
- The downstairs accessible toilet will be available for use by any guest. The upstairs toilets will be restricted to single use for the men's toilet and for the ladies, a maximum of 2 at a time. We request guests not to cross on the stairs or corridor.
- We will encourage the use of a QR code to view our menu on your phone (but if you prefer a wiped laminated menu can be provided)
- It goes without saying as the TT is always spotless that we will take cleaning extremely seriously ensuring all surfaces are regularly wiped throughout the day

Please be rest assured we have gone through every inch of the guidance, written our risk assessment (which is available on request) and trained all our staff. We want to ensure we reopen successfully, minimising the risk of Covid-19 to the lowest level we can. This is all our responsibility though and we very much appreciate your cooperation with the way we are having to work at the moment.

We very much look forward to welcoming you

Best wishes

Chris and the TT team